

SERVICE DESCRIPTION 3-3: INBOUND INTERNATIONAL COLLECT CALL ACCESS SERVICE

1 THE SERVICE

The **Inbound International Collect Call Service** is a service provided by Batelco enabling the termination of an Inbound International Collect Calls to Called Local Parties who agree to accept and pay the charges for those calls, as further defined by the terms of this Service Description.

Available to: Public telecommunications operator with an individual NFL or MNO licence and one or more interconnection links with Batelco.

Traffic: Telephone Calls which originate outside of Bahrain only and are to be connected to a party which agrees to pay the charges.

Reciprocal Service: Not required.

2 DEFINITIONS

Capitalised terms not defined in this Service Description are defined in the Dictionary. Terms defined in this Service Description are specific to it.

Access Seeker means the Licensed operator of the PSTN or Mobile Network directly connecting the Mobile Number or PSTN Number to which the Inbound International Collect Call is made.

Called Local Party means an Access Seeker Customer who agrees to accept and to pay the charges for an Inbound International Collect Call.

Calling International Party means the person located outside Bahrain who initiates an Inbound International Collect Call.

Collect Call Assistance means assistance by an operator at the International Operator Centre to facilitate a Calling International Party to complete an Inbound International Collect Call to a Called Local Party.

Inbound International Collect Call means a call, originating outside of Bahrain, that is initiated by a Calling International Party requesting connection to a Called Local Party on the basis that the Called Local Party accepts the call charges.

3 TERMS

3.1 Access Provider

Batelco is the Access Provider.

3.2 Prerequisites

Batelco shall not be obliged to supply the Service unless and until:

- (a) either the In-Span Interconnection Service or the Customer Sited Interconnection Service is provisioned;
- (b) the parties have established a Point of Interconnection at which the parties agree the Access Provider is to handover Inbound International Collect Calls to the Access Seeker; and
- (c) the parties have successfully completed any pre-commissioning testing requirements of such interconnect link service set out in the Joint Working Manual.

3.3 Handover

Subject to the Forecasting Procedures, if the Called Party agrees to accept and to pay the charges for the Inbound International Collect Call, Batelco must hand over the Inbound International Collect Call to the Access Seeker:

- (a) at the Point of Interconnection which is agreed in writing by Batelco and Access Seeker; and
- (b) in accordance with all applicable terms of this Services Description, the Supply Terms and relevant specifications notified by Batelco to the Access Seeker from time to time.

3.4 Declined Calls

If either:

- (a) the International Call Centre is unable to contact the Called Party; or
- (b) the Called Local Party declines to accept and to pay the charges for the Inbound International Collect Call,

then Batelco shall not be obliged to provide any further carriage in respect of that call attempt.

3.5 Echo Control

Echo control will be provided in accordance with the Joint Working Manual.

3.6 Signalling interconnection

The transfer of signals to support the establishment, maintenance and clear down of the Inbound International Collect Calls will be via the signalling interconnection specified in the Joint Working Manual.

3.7 Associated information signals

- (a) The Inbound International Collect Calls will be handed over to the Access Seeker at the relevant Point of Interconnection with information signals provided in the associated signalling system.
- (b) The format of information in the signals referred to in paragraph (a) will be in accordance with ISUP specification set out in the Joint Working Manual.

3.8 Nature of switchports

- (a) Inbound International Collect Calls will be delivered to the Access Seeker at 2.048 Mbit/s Switchports via a Point of Interconnection.
- (b) The Switchports will operate at 2.048 Mbit/s in accordance with the Joint Working Manual.

3.9 Send and receive speech levels

The send and receive levels for speech will be in accordance with the Joint Working Manual.

3.10 Customer Billing

The Access Seeker shall be responsible for billing the Called Local Party for the end-to-end Inbound International Collect Call.

3.11 Charges

- (a) Subject to sub-paragraph (b), the Access Seeker shall pay to the Access Provider:
 - (i) the relevant Charges which would apply if each Inbound International Collect Call had been direct dialled by the Called Local Party to the Calling International Party, at the rates set out below or described in Schedule 3; and
 - (ii) the Charge for the provision of Collect Call Assistance, as specified below or in Schedule 3.
- (b) The Access Seeker is not required to pay any Charge to the Access Provider if the Called Local Party refuses to accept an Inbound International Collect Call.
- (c) The Access Provider shall not be required to pay the Access Seeker for use of the Access Seeker's network to contact the Called Party to enquire whether the Called Party wishes to accept the International Collect Call as a Called Local Party.

3-3: Inbound International Collect Call Service

Item	Chargeable Activity	Effective date	Charge	Charge Basis
3-3.1	Conveyance of Inbound International Collect Call as set out in Service Description	6 August 2006	As set out in Batelco's retail tariff as at the Commencement Date minus 15%	Outbound international direct dial rates per minute subject to any applicable minimum
3-3.2	Collect Call Assistance as set out in Service Description	6 August 2006	220 Fils	Per successful assistance