

INDEX

SERVICE DESCRIPTION

- 1-1 In Span Interconnect Link Service
- 1-2 Customer Sited Interconnection Service
- 1-3 PSTN Terminating Access Service
- 1-4 Mobile Terminating Access Service
- 1-5 Paging Terminating Access Service
- 1-6 SMS Terminating Access Service
- 1-7 Emergency Call Access Service
- 1-8 Freephone Originating Access Service
- 1-9 International Batelco Inbound Connection & Termination Service to Another Operator's Mobile Telephones
- 1-10 Calling Card Originating Access Service (*service discontinued*)
- 1-11 MMS Delivery Service
- 2-1 PSTN Transit Service
- 2-2 Directory Assistance Service
- 2-4 Dial up Internet Access Service.
- 2-5 Local Leased Circuit For OLO (LLCO).
- 2-6 Customer Access Tail (CAT) Service.
- 2-7 International Inbound Calls to Batelco Fixed Telephones
- 2-8 International Inbound Calls to Batelco Mobile Telephones
- 2-9 Inter-Operator Transit Access Service
- 2-10 International Private Leased Circuit Service (IPLC).
- 2-11 Wholesale DSL Service
- 2-12 Bitstream Service
- 2-13 Carrier Preselection Access Service.
- 3-1 Speaking Clock Service
- 3-2 National Collect Call Service

- 3-3 Inbound International Collect Call Access Service
- 3-4 International Operator Assisted Call Service
- 3-5 Wholesale International Outbound Switched Service
- 3-6 NOT USED
- 3-7 Directory Listing Service

SCHEDULES

- Notification & Acceptance of Service Request & forms for Request of New Service
- 2
 - Service Request (New Service)
 - Service Request (Offered Service)
- 3 Charges
- 4 Billing & Collection
- 5 Ordering & Provisioning
- 6 Fault Management
- 7 Facilities Access Service
- 8 Dictionary & Rules of Interpretation & Construction - Part 1 – Dictionary
- 9 Part 2 – Rules of Interpretation & Construction: Supply Terms
 - 1. Definitions, Interpretation & Structure
 - 2. Commencement, Duration & Review
 - 3. Duty to Provide Services & Provisioning
 - 4. Charges
 - 5. Billing & Payment
 - 6. Network Protection & Safety
 - 7. CLI
 - 8. Network Alterations & Changes
 - 9. Equipment Responsibilities
 - 10. Quality of Service
 - 11. New Services
 - 12. Resupply
 - 13. Suspension
 - 14. Termination
 - 15. Consequences of Termination
 - 16. Force Majeure & Regulatory Events
 - 17. Liability & Indemnity
 - 18. Intellectual Property
 - 19. Forecasting Procedures
 - 20. Credit Management & Security
 - 21. Confidentiality
 - 22. Customer Relationships
 - 23. Artificially Inflated Traffic & Disguised Traffic
 - 24. Dispute Resolution
 - 25. General